

Getting Started

I_Site



Level Red Shocks

Failed Pre-Op. Checks

Activities

Drivers

Service request

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Thank you for downloading the I_SITE Mobile App. This manual will guide you through different panels available in the application. It has been optimized for mobile experience.

Information available in the mobile application is limited to the last 24 hours. To access wider scope of data use the web portal.

Notifications from the app require that general smartphone notifications are enabled as well.

OBTAINING I_SITE APP (PIN)

When launching the app for the first time you will be asked to provide username and PIN. Username is the standard login name used for web application. PIN needs to be created in the web application first. Please consult I_SITE manual on creating / changing the application PIN.

DEPENDENCIES

Certain features are depended on the permissions given in the web portal. These are noted next to the relevant feature of the app.

REQUEST FOR SERVICE is available on selected markets. If this feature is not available for your market, the menu option will not be visible. Please contact your local supplier for more information.

SETTING UP THE APP

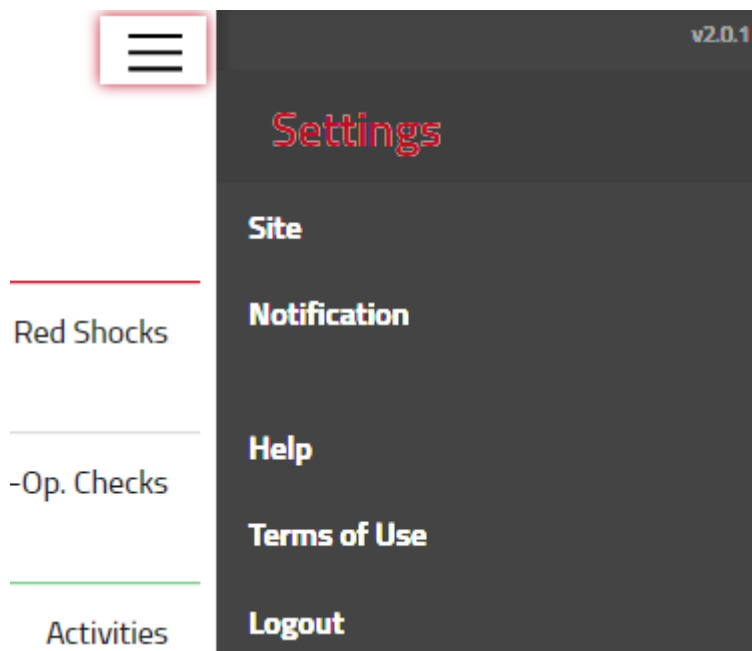
I_Site



ACCESSING SETTINGS

By tapping on the three bars in the top right corner of the app's main screen you will access configuration menu.

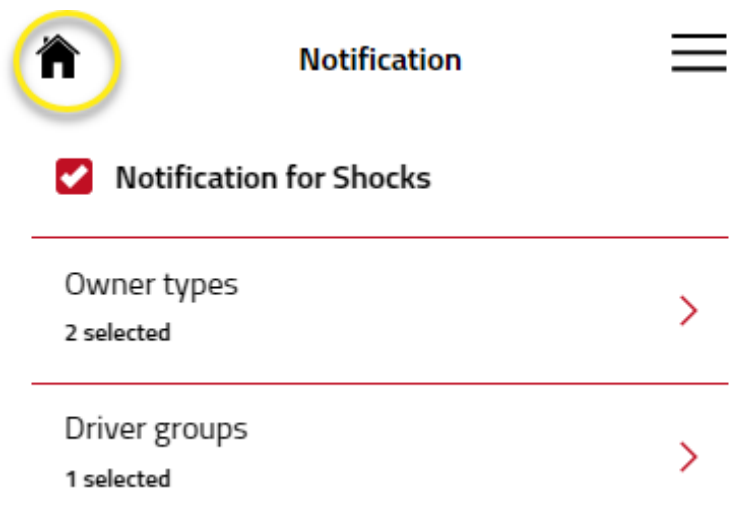
Level Red Shocks



SETTINGS

A side menu will come into view. Here you can change site you are currently viewing, enable notifications, access help menu, review terms of use or sign out.

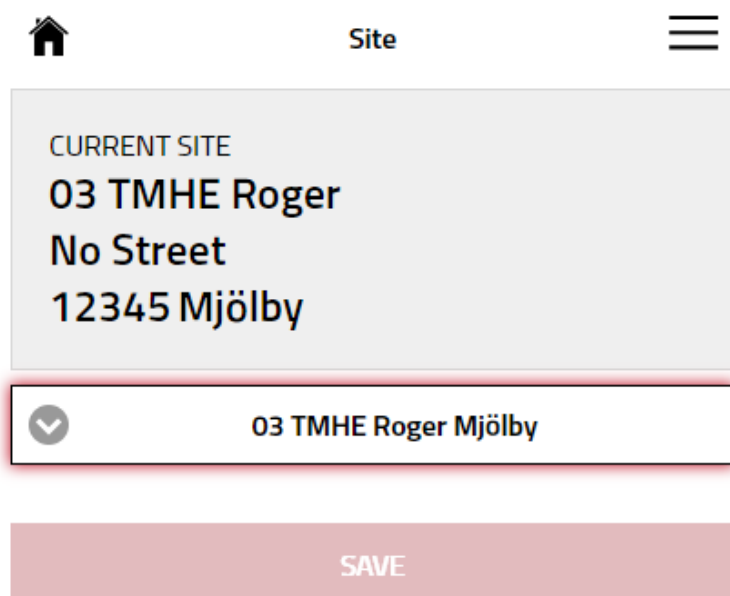
If you sign out the app will ask for PIN on the next launch. If you just close the app you will see the main menu immediately open re-opening of the app.



NAVIGATION

To return to the main page from anywhere within settings tap on the HOME button

SETTING UP THE APP

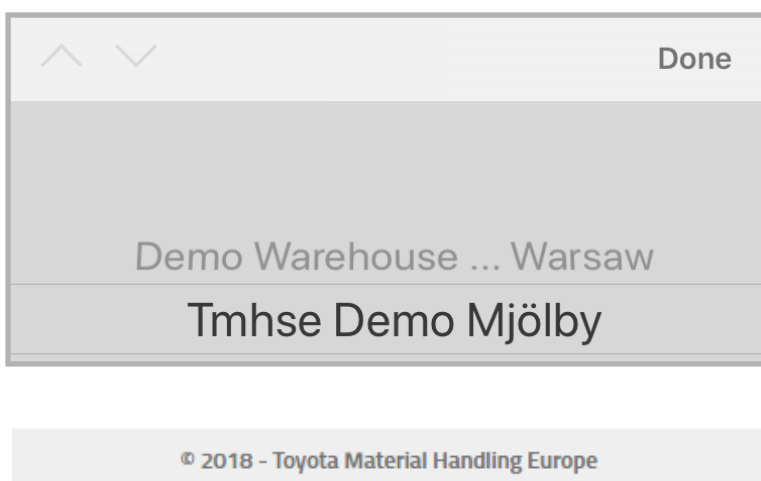


SITE

Tapping on the **SITE** will bring up Site menu, which shows current site. If you have access to more than one site you can change **CURRENT SITE**.

You can have only one **CURRENT SITE** selected. This will influence the data you see.

To change **CURRENT SITE** press on the bar with site name.



A scrollable menu will appear below. There you can select site you want to see.

Tap **SAVE** to save your selection. **CURRENT SITE** will change to selected site.

Notification

Notification

Notification for Shocks

Owner types
1 selected >

Driver groups
1 selected >

Machine groups
3 selected >

Notification for Pre-Op. Check

Owner types
All selected >

Driver groups
All selected >

Machine groups
All selected >

Save

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Owner types

Select all

- Others
- ShortTermRental
- LongTermRental
- CustomerOwned
- Demo

NOTIFICATIONS

To have the app trigger push notifications tap **SETTINGS** then **NOTIFICATIONS**. Select what type of push notifications you want to receive and tap **SAVE**.

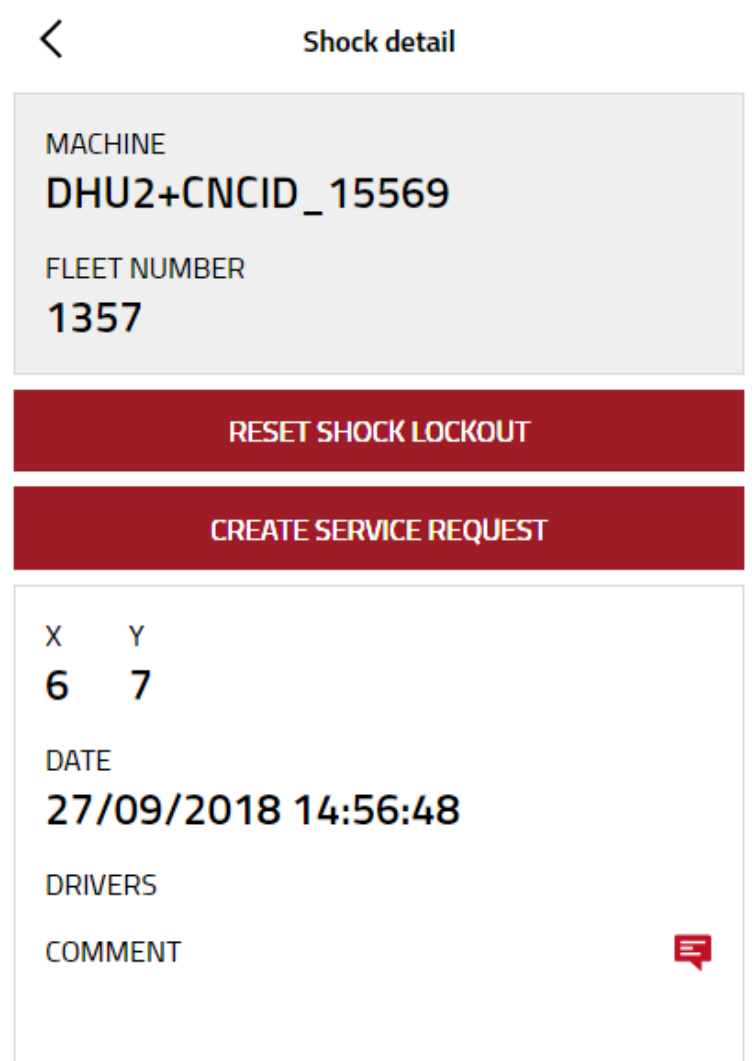
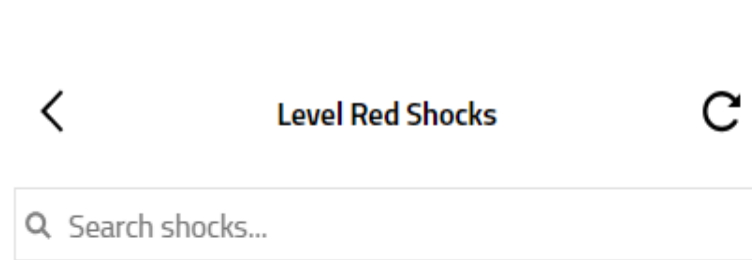
Push notifications also need to be enabled in the smartphone settings.

SELECT NOTIFICATION TYPE

Notifications are available for shocks and pre-op check.

You can chose to get all notifications or narrow down the selection by Owner type, Driver group or Machine group. For instance if you are only interested in getting shock notifications for the customer owned and short-term rental trucks click on Owner types under Notifications for shocks and make your selection.

LEVEL RED SHOCKS



Tapping on the **LEVEL RED SHOCKS** brings up list of all level red shocks reported within the last 24 hours.

Use search field to loop up a machine.

For more information tap on the event.

SHOCK DETAIL

Shock detail include information on the X (forward / backward) and Y (left/right) values registered on the machine, time of the event and the driver.

Driver name will only be visible if your account has permission to view driver information.

If no driver was logged in at the time of the event the driver field will be empty.

If shock lockout was triggered you can reset it by tapping on the **RESET SHOCK LOCKOUT** tab (requires **REMOTE SHOCK LOCKOUT RESET** role.)

You can request service for the truck by tapping **CREATE SERVICE REQUEST**. More on that feature can be found in Service Request section of this manual.

COMMENT

You can add comments about the level red shocks by tapping on the "dialogue" icon below shock details.

The comment will also be visible under shock details in the comment section of the web portal

LEVEL RED SHOCKS

COMMENT



COMMENT CATEGORY

Collision Machine-Machine	<input checked="" type="radio"/>
Collision Machine-Other	<input type="radio"/>
Ramp/Bump	<input type="radio"/>
Other	<input type="radio"/>
Unknown	<input type="radio"/>

COMMENT DAMAGE

Humans	<input checked="" type="checkbox"/>
Machines	<input type="checkbox"/>
Goods	<input type="checkbox"/>
Racking	<input checked="" type="checkbox"/>
Building	<input type="checkbox"/>
Other	<input type="checkbox"/>
Unknown	<input type="checkbox"/>

COMMENT

Comment field is a descriptive information about the event that occurred. You can write anything in this field

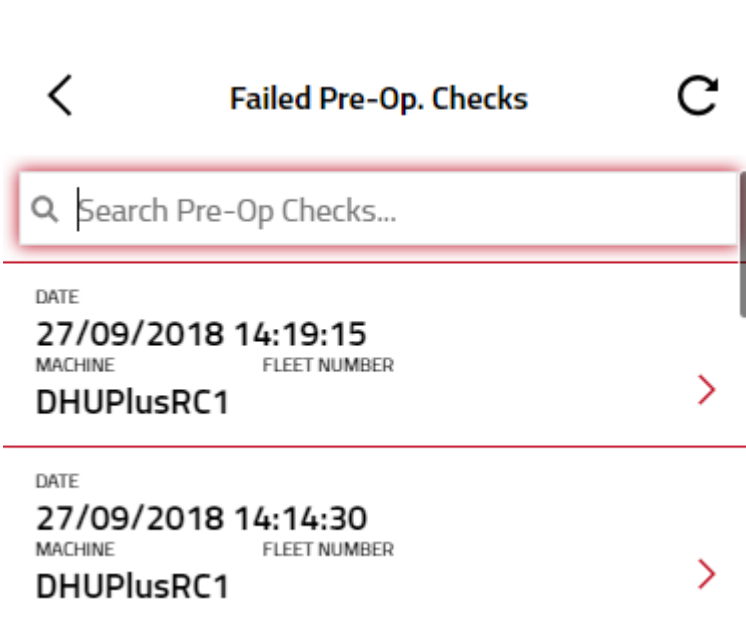
COMMENT CATEGORY

Select one reason why the event has occurred.

COMMENT DAMAGE

Select one or more items from the list. They indicate who or what has sustained damage in the event.

FAILED PRE-OP. CHECKS



Tapping on the **FAILED PRE-OP. CHECKS** brings up list of all failed pre-op. checks reported within the last 24 hours.

Use search field to find specific machine.

For more information tap on the event.

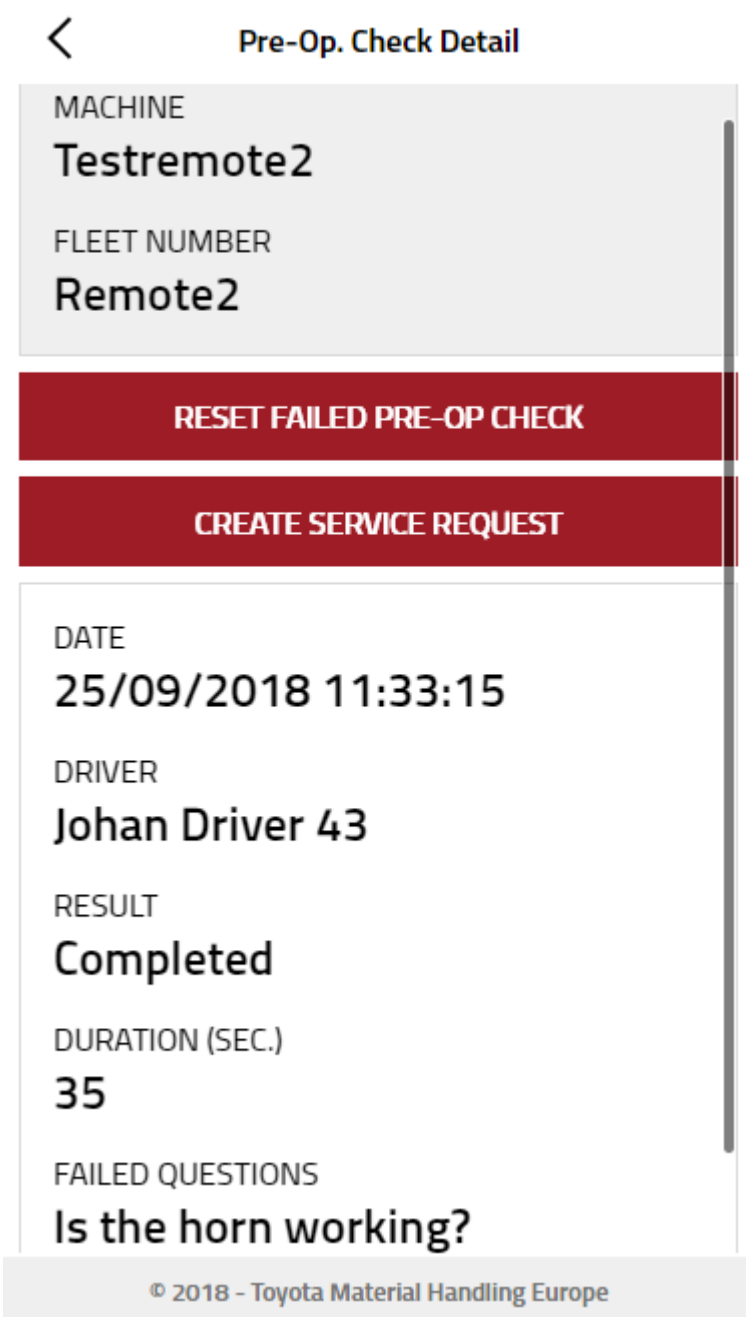
PRE-OP. CHECK DETAIL

Pre-op. check detail include information on the time of the event, driver, result of pre-op. checklist, time until the result was reached and list of failed questions.

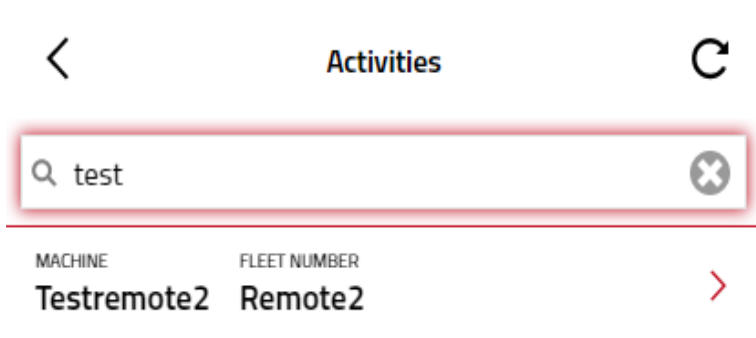
Driver name will only be visible if your account has permission to view driver information. Consult web portal manual for more on driver information.

To reset the truck to operational state tap on the **RESET FAILED PRE-OP CHECK** button (requires **IMMOBILIZE** role).

You can request service for the truck by tapping **CREATE SERVICE REQUEST**. More on that feature can be found in Service Request section of this manual.



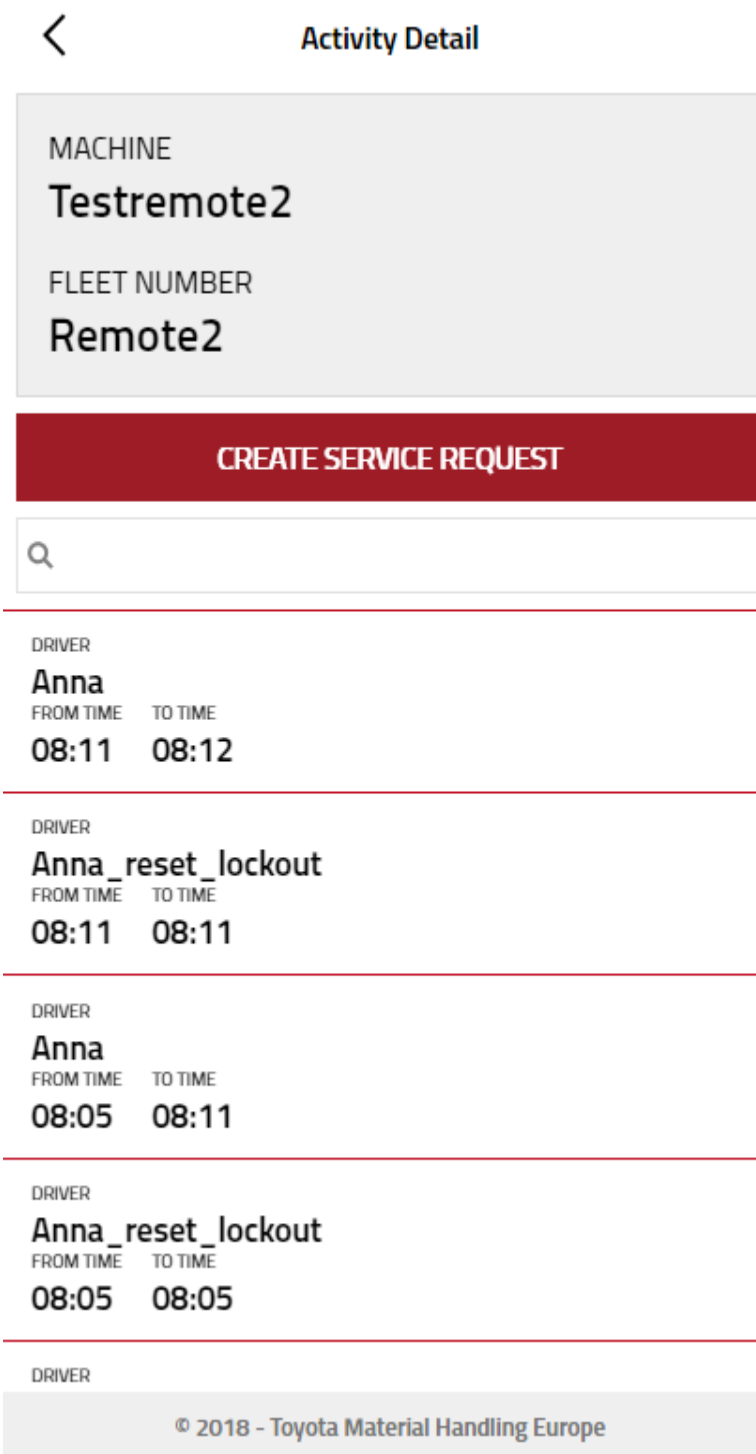
ACTIVITIES



Tapping on the **ACTIVITIES** brings up list of trucks registered on a site

Use search field to find specific machine.

For more information on truck activity tap on the machine.



ACTIVITY DETAIL

Activity detail contain information on drivers that used the machine in the last 24 hours.

Activity is shown from the moment the driver logged in to the moment the driver logged out of the machine.

Use search bar to look for driver.

You can request service for the truck by tapping **CREATE SERVICE REQUEST**. More on that feature can be found in Service Request section of this manual.

Drivers

09:44

Drivers

Driver

Add. info 1

Add. info 2

SEARCH DRIVER

DRIVER Bryant	ADD. INFO 1	ADD. INFO 2 Shift Manager	>
DRIVER Dave	ADD. INFO 1	ADD. INFO 2 Shift C	>
DRIVER Eldon	ADD. INFO 1	ADD. INFO 2 Safety Manager	>

Driver Detail

DRIVER
Bryant

PIN CODE
01914

Search Machines...

MACHINE FLEET NUMBER
Demo14 Demo14

Tapping on the **DRIVERS** brings up search menu, which you can use to find a list of all registered drivers and information, which machines they are allowed to use. You can use also look up a PIN code for the driver.

This functionality requires driver management role.

DRIVER INFORMATION

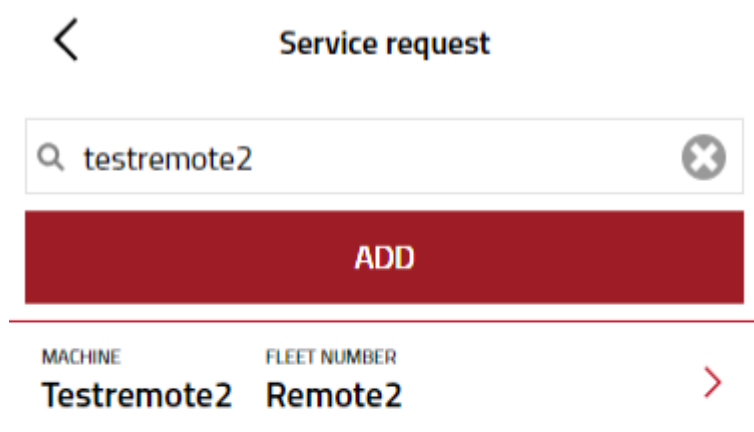
When searching for drivers you can enter details like driver's name or any data written in the additional information 1 and 2 fields.

To see details like driver's PIN and list authorized machines tap on the driver's entry.

In Driver Detail you can search for a machine the driver should be authorized to use. If machine is not on the list, or the list is empty the driver's PIN code will not work on the machine.

Any changes to driver's account must be done on the portal level. For information about driver management consult I_Site web portal manual.

REQUEST SERVICE



Tapping on the **REQUEST SERVICE** brings up list of machines, for which you can request service visit.

You can use search bar to find particular machine.

At the bottom of the list you will find a contact number to your local service center.

REQUESTING SERVICE

Tap on the machine entry to bring up **SERVICE REQUEST** menu.

ISSUE DESCRIPTION

Describe problems with the machine, include error codes and any other information that seems relevant.

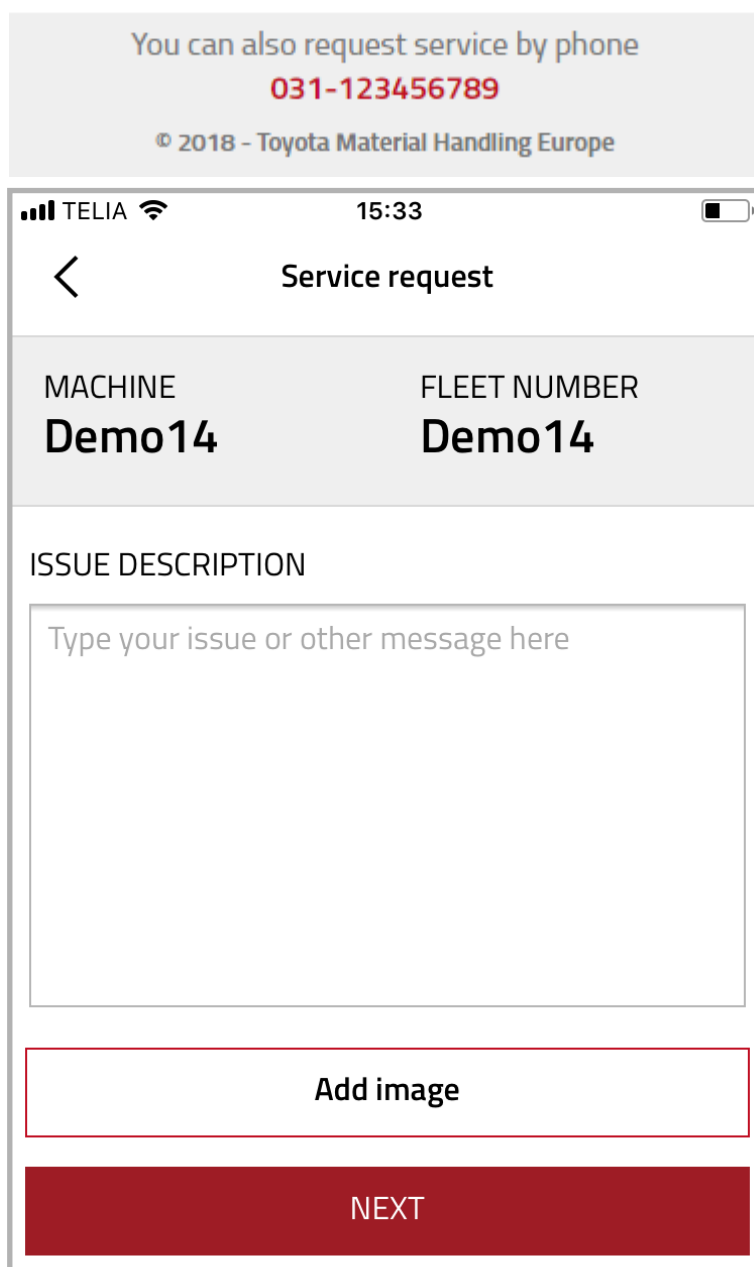
ADD IMAGE

You can attach **one** image to supplement the description of the problem. To do so tap on **ADD IMAGE**.

You can take a picture directly from the app or you can attach image stored in your photo folder.

You can replace image by tapping on the X in the right corner of the attached image or tapping the **REPLACE IMAGE** button (it will replace **ADD IMAGE** button once the image is attached)

Click next to continue



REQUEST SERVICE



Service request

MACHINE

Testremote2

FLEET NUMBER

Remote2

CONTACT INFORMATION

NAME

Arlind Braha

PHONE NUMBER

EMAIL

Arlind.Braha@toyota-industries.eu

SITE INFORMATION

COMPANY NAME

03 TMHE Roger

ZIP CODE

12345

STREET

No Street

CITY

Mjölby

COUNTRY

Sweden

NEXT

You can also request service by phone

031-123456789

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In the next step you will have to confirm contact information.

CONTACT INFORMATION

Your user name will be provided from your I_SITE user account.

To decrease response time enter your phone number.

E-mail address will be the same as the one used to register your web portal account.

You can change your credentials if you are requesting service on behalf of someone else, or another person will be on site when service will be dispatched.

Once you change your credentials they will remain changed next time you request service.

SITE INFORMATION

Site information will be obtained from the web portal and cannot be changed.

Click **NEXT** to review your service request before sending it to Toyota.

If you you made a mistake click on the arrow in the top left corner to return to a previous panel.

REQUEST SERVICE

The screenshot shows the 'Service request' screen. At the top left is a back arrow. The title is 'Service request'. Below the title is a search bar containing the text 'test' and a clear button (X). Below the search bar is a red button labeled 'ADD'. Below the 'ADD' button is a table with two columns: 'MACHINE' and 'FLEET NUMBER'. The table contains one row with the values 'Testrigg001' and 'TEST RIGG 001'. To the right of the table is a red arrow pointing right.

MACHINE	FLEET NUMBER
Testrigg001	TEST RIGG 001

ADDING NEW MACHINE

If the machine has not been registered in the I_Site application it will not appear on the machine list.

In this case you can add a new machine by typing its serial number in the search field and tapping the **ADD** button.

A panel where you can enter problem details and add image will appear.

Adding the truck through the app is not permanent. The truck will disappear after you complete the service request.

Trucks can be added permanently when they are created within the I_Site portal. They might need to be registered with the Service Center first.

You can also request service by phone

031-123456789

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